

**STATE OF HAWAII
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES**

ANNUAL REPORT ON GOALS AND OBJECTIVES

January 2002

**Submitted to the Twenty-First State Legislature
(As required by Act 100, SLH 1999, Part II)**

The goal of the Department of Accounting and General Services (DAGS) is to strive for quality and consistency in the delivery of essential support services to other state departments and agencies. The department's activities reflect a continuing commitment towards cost efficiency, productivity, relevancy and timeliness of services.

Individual program goals, objectives, policies and action plans follow in this annual report for the twenty-two programs comprising DAGS. Every program has also identified performance measurements in the following key areas: customer satisfaction, program standard and cost effectiveness. In addition, all programs have included their past year accomplishments. The 22 DAGS programs are as follows:

Government-Wide Support

AGS 101	Accounting System Development and Maintenance
AGS 102	Expenditure Examination
AGS 103	Recording and Reporting
AGS 104	Internal Post Audit
AGS 111	Records Management
AGS 131	Information Processing Services
AGS 161	Communication
AGS 203	Risk Management
AGS 211	Land Survey
AGS 221	Construction
AGS 223	Office Leasing
AGS 231	Custodial Services
AGS 232	Grounds Maintenance
AGS 233	Building Repairs and Alterations
AGS 240	State Procurement
AGS 244	Surplus Property Management
AGS 251	Motor Pool
AGS 252	Parking Control
AGS 901	General Administrative Services-Accounting & General Services

Formal Education

AGS 807	Physical Plant Operations and Maintenance
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Culture and Recreation

AGS 881 Performing and Visual Arts Events

AGS 889 Spectator Events and Shows-Aloha Stadium

In support of a continuing improvement effort, the Comptroller as head of the department welcomes any questions or comments regarding any of the DAGS program's goals and objectives.